



THE UTAH

A PUBLICATION OF THE UTAH DEPARTMENT OF VETERANS AND MILITARY AFFAIRS

# VETERANSVOICE

VETERANS.UTAH.GOV • APRIL 2018



## EMPLOYMENT ISSUE

WORLD WAR II/KOREAN WAR • VIETNAM WAR • COLD WAR/PEACETIME • GULF WAR/OIF/OEF • FAMILY



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**Register your information with the Veterans Information System:**  
[uvisreg.utah.gov/vtsreg/public/Register](https://uvisreg.utah.gov/vtsreg/public/Register)

## Outreach, Websites, Claims Assistance, Events, and Resources



**UTAH DEPARTMENT OF VETERANS  
AND MILITARY AFFAIRS**  
[veterans.utah.gov](https://veterans.utah.gov)



**CLAIMS ASSISTANCE CALENDAR**  
[veterans.utah.gov/outreach-calendar](https://veterans.utah.gov/outreach-calendar)

**CALENDAR OF EVENTS**  
[veterans.utah.gov/events-calendar](https://veterans.utah.gov/events-calendar)



**COORDINATION OF VETERANS  
SERVICES**  
[veterans.utah.gov/coordination-of-veteran-services](https://veterans.utah.gov/coordination-of-veteran-services)

## Upcoming Events — [veterans.utah.gov/events-calendar](https://veterans.utah.gov/events-calendar)

### APRIL

**Sunday – 1 April**  
Easter Sunday

**Wednesday – 4 April • 0900 - 1200**  
St. George Veterans Legal Clinic  
• St. George CBOC 230 No. 1680 East, Bldg.  
N St. George, UT

**Saturday – 7 April • 1000 - 1400**  
Patriots MC - 7th Annual Ride for Heroes  
• Zion Harley Davidson, Washington, UT

### MAY

**Wednesday – 2 May • 0900 - 1200**  
St. George Veterans Legal Clinic  
• St. George CBOC 230 No. 1680 East, Bldg.  
N St. George, UT

**Saturday – 5 May**  
Golden Boys Artillery Reunion  
• TBD

**Tuesday – 11 May**  
Veterans Business Conference • 0900 - 1400  
• SLCC Larry H Miller Campus, SLC, UT

**Sunday – 13 May**  
Mothers Day

**Tuesday – 15 May**  
Veterans Career Fair • 1100 - 1500  
• Davis Conference Center

**Saturday – 19 May**  
Western Sky Aviation Air and Car Show

**Saturday – 19 May • 1930**  
Armed Forces Day Concert  
• Gallivan Center

**Monday – 28 May • 1000**  
Memorial Day Ceremony  
• Utah Veterans Memorial Park Cemetery

### JUNE

**Sun & Mon – 9 June • 1800 - 2300**  
Army Ball  
• Grand America, SLC, UT

**Sunday – 17 June**  
Fathers Day

**Sun & Mon – 24 & 25 June • 0900 - 1700**  
Hill Air Force Base Air Show  
• Hill Air Force Base, SLC, UT

### JULY

**Wednesday – 4 July**  
Independence Day

**Tuesday – 24 July**  
Pioneer Day

### SEPTEMBER

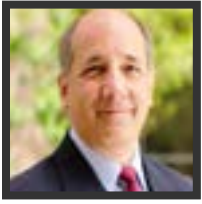
**Wednesday – 12 September • 0900 - 1400**  
Education Summit

**Saturday – 15 September**  
Governors Day

### NOVEMBER

**Thursday – 8 November • 1100**  
Veterans Day 100th Anniversary of The  
Armistice  
• Utah Capitol Rotunda





## DIRECTOR'S MESSAGE

**Gary Harter, Executive Director**

*Utah Department of Veterans & Military Affairs*

This issue's focus of The Veterans' Voice is on employment, so besides our regular updates from the VA, Utah National Guard, Hill Air Force Base, events calendars, contact information and "News You Can Use" you will find some great articles related to veteran employment. Simply put, Utah is doing very well. We have one of the lowest veterans unemployment rates in the country. Employers know that veterans make awesome employees. Collectively, we have a great working veteran employment machine in Utah, so if you are looking for work or different work, or know of a veteran, someone still wearing the uniform or a family member who is looking, dive into this issue or follow us on-line and see what you can find.

Next, March of each year means the end of the legislative General Session. Again this year, veterans and military were held in high regard by the legislature, with several bills and resolutions being passed. Below is a quick recap. And as strange as it may seem, we will start preparing for next year almost immediately, especially when the Veterans and Military Affairs Commission holds its first monthly meeting in April. These are open to the public and if you have things you would like to see addressed, please let us know. It is my honor and privilege to serve on the commission here in the Great State of Utah.

Thank you for your service!

### 2018 Legislation

**HB 170 – Licensing Fee Waivers Amendments:** Allows members of the Armed Forces, Reserves or National Guard to apply for a license from the Division of Occupational and Professional Licensing without paying fees.

**SB 60 – License Hold for Military Service:** Requires the Division of Occupational and Professional Licensing to waive the fee for the renewal of an inactive license, if the licensee is on full-time active duty with a branch of the Armed Forces of the United States.

**SB 227 – Licensing Standards for Military Spouses:** Provides exemptions from occupational and professional licensing for military members and their spouses stationed in Utah

provided they have a valid license in another state. This extends the 2013 exemption for Division of Occupational and Professional Licensing managed careers to all professions including teachers, minus insurance, realtors and mortgage underwriters.

**HB 55 – Veterans Military Affairs Amendments:** Makes technical changes to commission member expiration dates and corrects grammatical errors (singular, plural and possessive).

**HB 223 – Display of the Prisoner of War and Missing in Action Flag:** Requires the department to display the POW/MIA flag wherever the United States flag is displayed out of doors at a veterans' cemetery. This has been the practice for years, but now it is codified in statute.

**HCR 13 – Concurrent Resolution Recognizing the Military and Veteran Legal Assistance Program:** Recognizes the Office of Military and Veteran Legal assistance for offering pro bono legal assistance and representation to Veterans and to Active Duty, Reserve and National Guard Service members. This is a new program that is being worked jointly by the Attorney General's Office and our department. We expect it to be operational by July 2018.

**SCR 6 – Concurrent Resolution Recognizing the Utah Honor Flight Program:** Recognizes the Utah Honor Flight Program for sponsoring trips that allow Utah veterans to experience their war memorials in the Nation's Capital.

**SCR 15 – Concurrent Resolution Recognizing the 100th Anniversary of Army Warrant Office:** Recognizes the men and women of the Army Warrant Officer Corps who have served the nation, the State of Utah and its communities honorably and admirably for the past 100 years.

**SJR 7 – Joint Resolution Designating Post-Traumatic Stress Injury Awareness Day and Month:** Designates June 27, 2018 as Utah Post-Traumatic Stress Injury Awareness Day and June 2018 as Utah Post-Traumatic Stress Injury Awareness Month.

The State Budget also contains funding for a Utah First Time Veterans Home Buyers pilot project. While the specifics are still being worked, the thrust is to provide a grant at time of closing for the first time purchase of a house in Utah by veterans who have separated within the past five years or military serving in the state. We will provide additional information at a later time. 🇺🇸



The Accelerated Credentialing to Employment (ACE) program provides services to veterans, Guard members and Reservists that may not qualify as veterans, and to their spouses. The program helps individuals to obtain licensing and credentials that allow them to be successful in their civilians careers.

The Workforce Services ACE team attends hundred of events around Utah to recruit and educate participants. In 2017 alone, 343 individuals participated in training programs, 263 individuals obtained certificates or licenses and placed 327 got new jobs through ACE. The projected wages are over \$3.5 million dollars. 🇺🇸



## VA Launches Telehealth Program for Rural Vets with PTSD

WASHINGTON - With a focus on improving access to mental health care for Veterans living in rural areas, today the U.S. Department of Veterans Affairs (VA) announced it has launched a pilot telehealth program that will give rural Veterans with post-traumatic stress disorder (PTSD) remote access to psychotherapy and related services.

To read the full article visit: <https://www.va.gov/opa/pressrel/pressrelease.cfm?id=4018>

## VA Southern Nevada Offers Veterans Several Options for Treatment of Alcoholism

Alcohol and substance abuse affects Veterans more than average Americans, and the numbers are growing. For Veterans who served in Iraq and Afghanistan and are receiving care at VA, about one in 10 has been treated for some form of substance abuse, with more than half the cases being alcohol-related.

To read more go to: <https://www.blogs.va.gov/VAntage/46203/va-southern-nevada-offers-veterans-several-options-treatment-alcoholism/>



## Veteran Helps Fellow Veterans Through The Burn Pit Registry

For Veteran and VA employee Martin Allen, the Burn Pit Registry has been both an inspiration and a way to help other Veterans. For the last six months, he has been charged with eliminating the backlog of Veterans waiting for confirmation of their eligibility to join the Burn Pit Registry through a manual check of their deployment history.

To read more go to: <https://www.blogs.va.gov/VAntage/46208/navy-air-force-veteran-helps-others-sign-up-for-vas-burn-pit-registry/>

## VA Expands Transparency Efforts of Institutions Receiving GI Bill Payments

As part of the U.S. Department of Veterans Affairs' (VA) ongoing commitment to expand public transparency and accountability of agency expenditures, VA today released data showing GI Bill tuition and fee payments to VA-approved colleges, universities, and other education and training institutions across the country.

To read more go to: <https://www.va.gov/opa/pressrel/pressrelease.cfm?id=4025>





## UTAH DEPARTMENT OF **WORKFORCE SERVICES**

### **C**onnecting Utah's Veterans to Employment – One Veteran at a Time

The Utah Department of Workforce Services has a proud tradition of serving our veterans and helping them transition from the service and find meaningful careers after their time in uniform. It is the least we can do to thank them for their dedication and commitment to our country and our great state. The department has placed more than 62,000 veterans in the last six years. The unemployment rate for veterans is lower than the non-veteran unemployment rate for the state.

One such veteran is Justin Hopkinson, who enlisted in the Utah Army National Guard in October 2005, was trained and served as a Wheeled Vehicle Mechanic (including repair of diesel and gas engines). He served in the Global War on Terrorism and received the Iraq Campaign Medal for service within the borders of Iraq. He also worked as a heavy equipment operator and gas company field technician from 2006 to 2009 while not on active duty. He received an Honorable Discharge in October 2017 due to medical reasons.

Justin recently came into one of our 31 employment centers around the state and was connected to Hal Hooper, a Disabled

Veterans Outreach Program (DVOP) specialist. Hal met with Justin, verified his veteran status as an eligible Military Veteran with a VA Service-Connected Disability, completed the job seeker assessment, and created an employment plan. They reviewed and discussed possible resume enhancements and researched occupational viability, projections, requirements and wages.

Justin completed several online career assessments and participated in workshops at the employment center. Through this process, he decided that the field of mechanic work would be a good fit. Workforce Services staff provided him with several job referrals, contacted employers and conducted mock interviews to prepare Justin for his real interview with UTA. With all of the support and preparation he received, Justin did well in the interview, passed UTA's aptitude and skill test and was offered the job! He is now working as the UTA Vanpool Maintenance Specialist and is doing great there.

Justin is just one example of the personalized approach that Workforce Services takes to assist Utah's veterans in finding quality, meaningful employment after their time in the armed forces. Learn more at [jobs.utah.gov](http://jobs.utah.gov). 🇺🇸

# VETERANS BENEFITS ADMINISTRATION

On September 5, 2017, the Salt Lake City Regional Office (RO) received a Veteran's claim for terminal pancreatic and liver cancer which couldn't be service connected; however, during a full review of the claims eFolder the VA employee discovered a document dated September 28, 1972, requesting information from the Veteran regarding Military Disability Severance Pay he received that was reflected on his DD Form 214, his VA Form 21-526, Veteran's Application for Compensation or Pension, received March 9, 1971, and his Line of Duty Medical Board Proceedings report, which the Veteran failed to return causing the VA to withhold a percent of his disability compensation to repay the severance pay.

The VA employee contacted the Veteran to verify the amount of Military Disability Severance Pay he received upon his discharged in the spring of 1968. The employee learned during the conversation the Veteran had never received severance pay. After talking to the Veteran the VA employee collaborated with co-workers and supervisory level staff to obtain information on the eligibility of Military Disability Severance

Pay for Service Members upon discharge. The VA employee was able to determine the Veteran was ineligible to receive severance pay due to the length of time he served in the military.

Once the severance pay issue was resolve, the VA employee took action to release the money withheld. With due diligence and dedicated the employee was able to release over \$90,000.00 in retroactive compensation benefits to the Veteran on November 22, 2017, one day before Thanksgiving.

After the claim was finalized a call was made to the Veteran to inform him of the decision. The employee was able to talk to the Veteran's wife who expressed her gratitude for the willingness and determination of the Salt Lake City VA Regional Office to help them recover the compensation that would change their lives. She noted the retroactive payment would help keep her husband comfortable with providing home healthcare and make his end of life transition easier on the family. The Veteran and his wife were very emotional and thanked the VA for the very thankful Thanksgiving. 🇺🇸

# Hill Air Force Base



**H**ILL AIR FORCE BASE, Utah — Airman 1st Class Allison West, Contracting Directorate, was presented a \$750 college scholarship Feb. 15 by the Hill AFB Chiefs' Group.

West joined the Air Force in August 2016 and she currently works as a contracting specialist supporting base operations. She is also a student nearing the completion of her Community College of the Air Force, or CCAF, degree next month.

After she completes her CCAF, she intends to earn a bachelor's degree at Weber State University in Microbiology, with a focus on Biotechnology.

West also intends to apply for the Airman Commissioning Scholarship program through ROTC. Application results will be given in October and if accepted, she will move forward to complete her bachelor's degree.

Chief Master Sgt. Rulon Walker, Chief Enlisted Manager for the 419th Logistics Readiness Squadron, explained the Chiefs' Group was compelled by West's scholarship application.

The application package included an essay, where West described her academic goals and how her degree will enhance her service and support to the Air Force.

West said when she joined the Air Force with her husband who had already been serving on active duty for a few years, she intended to get an education and then separate from the Air Force.

Over time, however, a sense of community and belonging set in and her goals shifted from getting an education and leaving the Air Force, to continue her career while giving back to the service.

The objective of the Chiefs' Group is to enhance the image and position of the enlisted force by various means including active support to base and community programs.

The scholarship program, according to Walker, is an important way to emphasize and support education of the enlisted force, which in turn supports the future of the Air Force through its enlisted members.

The Chiefs' Group provides a \$750 scholarship to Air Force, Air National Guard or Air Force Reserve, active duty enlisted member or their spouse, within the Hill AFB area, who is pursuing a degree.

It is awarded twice a year, with submission deadlines of June 30 and Dec. 31. Awards are then delivered after package reviews, which take place in January and July.

Scholarship checks are written to the educational institution and may be used to pay for any reasonable cost related to pursuing a degree, including tuition, fees, and books.

The scholarship is non-renewable, meaning prior recipients may not apply a second time, to allow others the same opportunity, Walker said.

Email [75ABW.388FW.CMSgtScholCoord@us.af.mil](mailto:75ABW.388FW.CMSgtScholCoord@us.af.mil) for details about the Chiefs' Group scholarship program. 



## Salt Lake Community College Energy, Workforce Programs Shine Bright

Chief Warrant Officer Darin Pilgerim is a few weeks from graduating with his Associate of Applied Science degree in Energy Management, but he's already using the knowledge he's gained during training with Salt Lake Community College (SLCC).

"The best part of my experience with the Energy Management program was that I could take what I learned in class one evening and apply it at work the next day," said Pilgerim, who has responsibility for energy management of all Utah National Guard facilities in the state.

Pilgeram and his fellow students are finishing their studies with the SLCC Energy Institute, which offers training in energy management, solar installation and sales, utility lineworker programs and more. The Energy Institute is part of the College's Division of Workforce & Economic Development (WED), which focuses on helping Utahns begin, improve or extend their careers. In 2016-17, nearly 12,000 people were trained with WED.

A total of 40 programs across SLCC currently are approved Non-College Degree (NCD) programs, which are eligible for veterans' education benefits. 10 of the NCD programs, including solar installation and sales, are offered through WED. To learn more about SLCC workforce training, visit [slcc.edu/workforce](http://slcc.edu/workforce) or call 801-957-5447. For assistance with education benefits, contact SLCC's Veterans Services staff at

801-957-4289 or email [veterans@slcc.edu](mailto:veterans@slcc.edu). 



# The New Veterans Home State Officers

## BERNI DAVIS



Berni assumed the responsibilities as State Officer at the William E Christofferson Salt Lake Veterans Home January 2018. She has been with VMA since 2004 where she started as a VA Work study for the then Utah Division of Veterans Affairs.

Since that time, She has filled multiple roles within the Department included Outreach Program Coordinator and Director of the State Approving Agency for Veterans Education.

She is currently serving as Captain in the Adjutant General Corps of the US Army

Reserves. She is assigned at the Human Resources Operations Branch officer in charge of the 96th Sustainment Brigade at Ft. Douglas, UT. With over 18 years in the USAR, she has deployed three times: Operation Enduring Freedom in Bosnia-Herzegovina in 2002-03; Operation Enduring Freedom in Kuwait 2012-13 and Operation Inherent Resolve in Qatar 2015-16.

Berni graduated with a Bachelors of Science Degree in Political Science from Southern Utah University and a Masters of Science in International Relations from the University of Utah.

## ALANA SPARKMAN



Alana assumed the responsibilities as the State Officer at the George E. Wahlen Ogden Veterans Home July 2017. She has been with the VMA since spring of 2017 where she started as a Veterans Service Officer.

Originally from Cerritos, California, she enlisted in the Navy in 1984 and served on active duty for 23 years. Her duty stations include: VRC-50 Cubi Point R.P., VFA-125, HSL-31, VP-47, AIMD, VFA-147, CVW-11, VX-

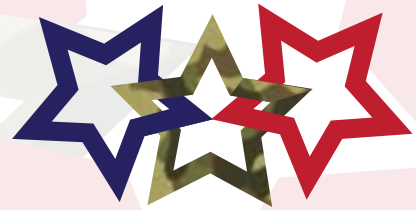
30, VFA-97 and deployments onboard CVN-68 USS NIMITZ, CVN-70 USS VINSON and CVN-72 USS LINCOLN. Alana retired in 2007 as an AZCS (AW) E-8/Senior Chief.

Alana graduated with a Bachelors of Science Degree in Health Administration with an emphasis in Long Term Care from University of Phoenix.

Alana loves living in Utah where she can serve the Veterans and be close to her 5 children and 3 grandchildren.

## Utah Veteran Business Conference 2018

UTAH VETERAN OWNED



BUSINESS PARTNERSHIP

### Connecting Veteran Entrepreneurs and Business Owners with the Resources They Need To Be Successful In the Marketplace

Join the Utah Veteran Owned Business Partnership partners to learn about the keys to becoming a successful Veteran-Owned business, local and national resources, and connect with other entrepreneurs and business owners.

**May 11, 2018**

**Time: 8:30 AM - 4:00 PM MDT**

**Salt Lake Community College  
Larry H. Miller Campus  
Karen Gail Miller Conference Room  
9750 South 300 West  
Sandy, UT 84070**

Register online at [www.slchamber.com/veterans](http://www.slchamber.com/veterans)  
email [military@slchamber.com](mailto:military@slchamber.com)  
or call (801) 328-5053

or call **Cory Pearson**, Veteran Service Coordinator  
State of UT Department of Veterans & Military Affairs  
801.326.2372  
email: [corypearson@utah.gov](mailto:corypearson@utah.gov)

#### AGENDA

**0830** Registration & Exhibitors  
**0900** Welcome



**0915** The keynote speaker at the conference this year is **Mark Eaton**, former NBA All-Star, motivational speaker, entrepreneur, and author. The first 200 guests will receive a copy of his new book *The Four Commitments of a Winning Team*. For more information about Mark Eaton, please visit [www.7ft4.com](http://www.7ft4.com)

**1000** Break  
**1015** Resource Presentations  
**1145** Lunch / Networking  
**1230** Luncheon Keynote  
**1300** Break  
**1315** Resource Partner "Mentoring Session"

Visit with one or more of the Utah Veteran Owned Business Resource Partners in a small group setting to discuss questions, find answers and share experiences.

**1500** Adjourn

#### CONFERENCE FEES:

**\$30** Individual Fee

**\$150** Booth and two conference tickets

**\$500** Supporting Sponsor Corporate name recognition on all marketing material, one exhibit booth and two conference tickets

**\$1000** Event Sponsor Corporate name recognition on all marketing material, one exhibit booth and four conference tickets

**\$2500** Major Sponsor Corporate logo recognition on all marketing material, one exhibit booth and six conference tickets

**\$5000** Presenting Sponsor Corporate logo recognition on all marketing material, one exhibit booth and eight conference tickets

#### PRESENTING SPONSORS:



ZION'S BANK



Utah SBDC

#### RESOURCE PARTNERS:

Utah Department of Veterans & Military Affairs | Utah Governor's Office of Economic Development | U.S. Small Business Administration | Utah SBDC Network  
American Legion | Salt Lake Chamber Women's Business Center | SCORE | Department of Work Force Services | Utah Microenterprise Loan Fund | Zions Bank



# Gold Star Families



**S**ALT LAKE CITY — “What we all have in common here today is that we know somebody who served. And that we lost somebody who served—that unites us,” began Maj. Gen. Jefferson Burton, adjutant general of the Utah National Guard, speaking to those in the crowded Gold Room Feb. 16, 2018.

Utah’s leadership honors Utah’s fallen service members who pass away, regardless of the cause, while in the service of our state and nation. This year sixteen families gathered at the state Capitol for the Fallen Service Member Memorial ceremony to be acknowledged for their patriotism and ultimate sacrifice.

“Nobody signs up with the idea that they’re

not going to return home. It leaves a hole in all our hearts when that happens,” said Gov. Gary Herbert, governor of Utah, addressing the families of the fallen. “So we’re here to help hopefully make a patch over that hole in your hearts and to pay tribute and recognize their sacrifice and service.”

Prior to being addressed by Utah’s leadership, the families were honored in both chambers of the Utah Legislature. The mundane, procedural tempo of the chambers turned instantly somber and reverent as the families quietly flowed into the room, encircling the legislators sitting at their stations, with grieving families holding photographs of their lost loved ones tight.

The silence of the room was broken as the significance of their presence was



announced by leaders within each chamber. Visible tears swelled in the families as the 16 names were read, announcing their rank and respective military service. Seven of the 16 were members of the Utah Guard- one of which was Staff Sgt. Aaron Butler, member of the 19th Special Forces who was killed in action in Afghanistan last August.

The names of the fallen were read a third time by Gov. Herbert in the Gold room as the audience of civilians and uniformed military from all branches listened intently as the leadership of Utah attempted to provide solace.

"America is a wonderful country. I think that too many Americans today take our freedoms, liberties, and opportunities for

granted. We sometimes forget the sacrifice of those who defend our constitution, our way of life, in far-away places," said Herbert as he culminated his comments to the families. "They, for those who have paid the ultimate sacrifice, who have represented Utah and this country so well, we pay them tribute. God bless you and your memory of your lost fallen Soldier.

"May God bless us all that we may never forget what we need to do to ensure we are a strong nation, with freedom and liberty abound, and individual responsibilities of courage. For those who have taken on that responsibility- let us never forget." 🇺🇸

# Honoring Utah Women Veterans



Socializing  
&  
Networking



Resource Booth



Key Note Speaker  
Brigadier General Burckle



# VETERANS CAREER AND BENEFITS FAIR

**HIRING  
UTAH'S  
HEROES**



UTAH VETERANS & MILITARY  
**EMPL<sup>Y</sup>MENT**  
COALITION

Free for Guard and Reserve  
Service Members, Active Duty  
Military Members, Veterans  
and Military Spouses

**Tuesday, May 15, 2018**  
**11:00 a.m. - 3:00 p.m.**

Davis Conference Center, 1651 N 700 W, Layton, Utah

**Employers and Service Providers**  
must register at  
[www.jointservicessupport.org/Reg/17U252](http://www.jointservicessupport.org/Reg/17U252)

**Job Seekers Register Today**  
online at  
[www.jointservicessupport.org/Reg/75L166](http://www.jointservicessupport.org/Reg/75L166)

*For registration questions, please call Mark Harrison at 801-432-4536.*

Job Fair preparation workshops for resumé writing and interviewing skills available at  
your nearest Workforce Services offices statewide.

**FREE**  
for employers  
and job  
seekers!

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# WE SERVE THE VETERANS WHO HAVE SERVED AMERICA



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For more information, visit any Zions Bank financial center;  
call Military Banking Customer Service at **888-673-3380**; Military Lending at  
**800-510-4598**; or visit [zionsbank.com/military](https://www.zionsbank.com/military).



ZIONS BANK®

WE HAVEN'T FORGOTTEN  
WHO KEEPS US IN BUSINESS®

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## FREQUENTLY ASKED QUESTIONS

### WHAT IS THE UTAH DEPARTMENT OF VETERANS AND MILITARY AFFAIRS?

"We are the Department in the government of the State of Utah that assists former and present members of the U.S. Armed Forces and their dependents in numerous capacities. This includes the preparing of claims for and securing compensation, hospitalization, education, vocational training, and other benefits or privileges which Veterans and our current armed forces may be qualified for under Federal or State Law, or regulation, by reason of their military service."

Serving Utah's 170,000 Veterans, the Department offers a variety of services to assist Veterans in obtaining the benefits they may have earned through their military service. The UDVMA provides counseling and assistance to Veterans and their dependents with VA claims processing, establishing Veterans' rights to state and federal benefits, and providing information and advisory services.

Our Outreach Program is designed to advise and educate Veterans on all of the benefits and programs that have been put in place to assist them by many federal and state agencies. The Outreach Program consists of two components — Community Outreach and Special Events Outreach. Community Outreach consists of Veteran Service Officers (VSOs) and Outreach representatives meeting with Veterans at predetermined locations throughout the state for unscheduled assistance. These are usually held at Department of Workforce Services (DWS) offices. Special Events Outreach consists of attending various events and venues where Veterans can receive general information regarding benefits and programs of interest to them, and have the opportunity to set up appointments for further assistance.

### HOW DO I CREATE MY EBENEFITS ACCOUNT?

You can register for an eBenefits account online using the eBenefits DS Logon Account Registration Wizard. You will be walked through a series of questions to assist you in obtaining a Premium eBenefits Account, which gives you the highest level of access to eBenefits features. To get a Premium eBenefits Account, you must verify your identity. Many people will be able to verify their identity online by answering a few security questions. Service members may verify their identity online by using their Common Access Card (CAC). Military retirees may verify their identity online using their Defense Finance and Accounting Service (DFAS) Logon. For those unable to verify their identity online, you will instantly receive a Basic Account. However, Veterans in receipt of VA benefits via direct deposit may have their identity verified by calling 1-800-827-1000 and selecting option 7. My HealtheVet users with a DS Logon may use their secure identity to access eBenefits. Others may need to visit a VA Regional Office or TRICARE Service Center to have their identities verified in person. 🇺🇸



# Benefits & Resources



**Camp Williams Medical Records:**  
801-878-5120

**CHAMPVA**  
800-733-8387

**Defense Finance & Accounting Services (DFAS):**  
888-332-7411 or  
800-321-1080

**eBenefits**  
800-983-0937

**Fisher House Foundation**  
<https://www.fisherhouse.org/>  
&  
<http://www.fisherhousesaltlakecity.com/>  
801-588-5900 or x5900

**Homeless Veterans Fellowship, Ogden**  
801-392-7662

**Medicare Customer Service:**  
800-633-4227

**National League of POW/MIA**  
<http://www.pow-miafamilies.org/>

**North Star Substance Abuse Program**  
801-528-1565 Ext.  
1840/5405

**Office Personnel Management (OPM):**  
202-606-1800

**Operation Home Front Post 9/11 Financial Assistance**  
[www.operationhomefront.org](http://www.operationhomefront.org)  
888-305-1486

**Outpatient Clinics**  
Nephi: 435-623-3129  
Ogden: 801-479-4105  
Orem: 801-235-0953  
Roosevelt: 435-725-1050  
St. George: 435-634-7608 ext. 6000  
West Valley: 801-417-5734

**Salt Lake City VA Homeless Program**  
801-582-1565 ext. 2746

**St. George Veterans Legal Clinic**  
435-634-7608

**The Road Home**  
801-359-4142

**Tri-Care West Region is United Health Care:**  
877-988-9378

**UTA Customer Service:**  
801-743-3882

**Utah DMV:**  
800-368-8824

**Utah Honor Flight**  
435-272-0254  
<https://www.utahhonorflight.org/>

**Utah National Guard Military Records:**  
801-432-4558

**Utah Veterans Legal Clinic**  
<http://younglawyers.utahbar.org>  
&  
[www.representveterans.com](http://www.representveterans.com)

**VA Caregiver Program post 9/11 Comprehensive Assistance for Family Caregivers**  
[www.caregiver.va.gov/support/support\\_benefits.asp](http://www.caregiver.va.gov/support/support_benefits.asp)  
855-260-3274  
801-582-1565 ext. 6317  
**VA Debt Management:**  
800-827-0648

**VA Dental Office:**  
801-584-1206

**VA Emergency Care Authorization within 72 hours**  
888-795-0773

**VA Enrollment**  
801-584-2585

**VA Fiduciary Hub:**  
888-407-0144

**VA GI Bill Education:**  
888-442-4551

**VA Home Front**  
877-424-3838

**VA Loan Office (in Colorado)**  
888-349-7541

**VA One Choice Card:**  
866-606-8198

**VA Patient Advocate office Direct Line:**  
801-582-1565 Ext. 1900

**VA Payment Problems**  
888-795-0773

**Valor House**  
801-582-1565 ext. 2703  
or 800-613-4012 ext. 2703

**Veteran, Spouse and Marriage Counseling Support Groups**  
Provo: 801-377-1117  
Salt Lake: 801-266-1499  
St. George: 435-673-4494

**Veterans Upward Bound**  
801-626-7173

**Veterans Vocational Rehab, Ogden**  
8001-625-5057



## UDVMA

HELPING  
VETERANS  
SUCCEED

**PENSION**

**CLAIMS**

**JOBS**

**TRAINING**

**EDUCATION**

**BENEFITS**

**NURSING HOME**

**CEMETERY**



# Outreach Calendar

A Veterans Service Officer (VSO) is scheduled to be at the location on the day and time indicated. Be advised that unforeseen events may cause the VSO to cancel or change a visit. Please verify this by calling the Utah Department of Veterans and Military Affairs (UDVMA) at 801-326-2372 or by visiting the UDVMA website: <http://veterans.utah.gov/outreach-calendar/>

## Beaver DWS

- April 09, 0900 - 1000
- May 07, 0900 - 1000

## Cedar City

- April 03, 0900 - 1400
- April 17, 0900 - 1400
- May 08, 0900 - 1400
- May 15, 0900 - 1400

## Clearfield

- April 04, 1300 - 1600
- April 18, 1300 - 1630
- April 25, 1300 - 1630
- May 02, 1300 - 1600
- May 16, 1300 - 1600

## Farmington

- April 04, 1130 - 1230
- April 18, 1130 - 1230
- April 25, 1130 - 1230
- May 02, 1130 - 1230
- May 16, 1130 - 1230

## Ivins

- April 09 & 10, 0900 - 1500
- May 01 & 02, 0900 - 1500

## Kanab DWS

- April 09, 1400 -1500
- May 07, 1400 -1500

## Lehi DWS

- April 24, 0900 - 1530
- May 22, 0900 - 1530

## Logan DWS

- April 05, 0800 - 1000
- May 03, 0800 - 1000
- May 17, 0800 - 1000

## Manti DWS

- April 25, 1200 - 1400
- May 09, 0930 - 1130
- May 23, 1200 -1400

## Ogden DWS

- April 04, 0800 - 1000
- April 18, 0800 - 1000
- April 25, 0800 - 1000
- May 02, 0800 - 1000
- May 16, 0800 - 1000

## Ogden Veterans Home

- April 03, 0800 - 1630 \*
  - April 05, 1100 - 1600
  - April 12, 0830 - 1600
  - April 17, 0800 - 1630 \*
  - April 26, 0830 - 1600
  - May 01, 0800 - 1630 \*
  - May 03, 1100 - 1600
  - May 10, 0800 - 1600
  - May 17, 1100 - 1600
  - May 29, 0800 - 1630 \*
  - May 31, 0800 - 1600
  - June 05, 0800 - 1630 \*
  - June 19, 0800 - 1630 \*
- \* BAO - By Appointment Only  
Call 801.326.2372

## Panguitch DWS

- April 09, 1130 - 1230
- May 07, 1130 - 1230

## Payson

- April 02 & 03, 0900 - 1500
- April 09 & 10, 0900 - 1500
- April 16 & 17, 0900 - 1500
- April 23 & 24, 0900 - 1500
- April 30, 0900 - 1500
- May 01, 0900 - 1500
- May 07 & 08, 0900 - 1500
- May 14 & 15, 0900 - 1500
- May 21 & 22, 0900 - 1500
- May 28 & 29, 0900 - 1500

## Price DWS

- April 03, 1000 - 1530
- April 17, 1000 - 1530
- May 01, 1000 - 1530
- May 15, 1000 - 1530

## Provo Vet Center

- April 04 & 05, 0830 - 1530
- April 11 & 12, 0830 - 1530
- April 18 & 19, 0830 - 1530
- April 25 & 26, 0830 - 1530
- May 02 & 03, 0830 - 1530
- May 09 & 10, 0830 - 1530
- May 16 & 17, 0830 - 1530
- May 23 & 24, 0830 - 1530
- May 30 & 31, 0830 - 1530

## Richfield DWS

- April 11, 0900 - 1400
- April 25, 0900 - 1400
- May 09, 0930 - 1130
- May 23, 0930 - 1130

## Roosevelt DWS

- April 10, 1000 - 1430
- May 02, 0900 - 1700
- May 08, 1000 - 1430

## Salt Lake VA Medical Cntr

- April 03, 1000 - 1200
- April 10, 1000 - 1200
- April 17, 1000 - 1200
- April 24, 1000 - 1200
- May 01, 1000 - 1200
- May 08, 1000 - 1200
- May 15, 1000 - 1200
- May 22, 1000 - 1200
- May 29, 1000 - 1200

## San Juan County

- April 24 - 26, 0900 - 1700
- May 22 & 23, 0900 - 1700

## SLCC

- April 25, 1000 - 1500
- May 30, 1000 - 1500

## St. George

- April 05, 0900 - 1400
- April 19, 0900 - 1400
- May 10, 0900 - 1400
- May 17, 0900 - 1400

## Tooele DWS

- April 18, 1300 - 1500 \*BAO
  - May 16, 1300 - 1500 \*
- \* BAO - By Appointment Only  
Call 801.326.2372

## USU

- April 05, 1000 - 1500
- May 03, 1000 - 1500

## UVU

- April 24, 1000 - 1500
- May 22, 1000 - 1500

## Vernal

- May 01, 0900 - 1700

## Westminster

- April 04, 1000 - 1530
- May 02, 1000 - 1530

## ADDRESSES:

- Beaver DWS (875 North Main St.)
- Cedar City (176 East 2nd North)
- Clearfield (1290 East 1450 South)
- Delta DWS(44 South 350 East)
- Farmington (28 East State St.)
- Fillmore (75 West Center St.)

- Hill AFB (RAO, Building 430)
- Kanab DWS (468 East 300 South)
- Logan (180 North 100 West)
- Manti DWS (55 S. Main, ste 3)
- Ogden DWS (480 27th Street)
- Ogden Wahlen Veterans Home (1102 North 1200 West)

- Panguitch DWS (665 North Main St.)
- Price DWS (475 West Price River Dr.)
- Payson VH (1551 N. Main Street)
- Provo Courthouse (51 South University Ave.)
- Provo Vet Center (360 State St, Orem, UT 84058)

- Provo DWS (1550 North 200 West)
- Richfield DWS(115 East 100 South)
- Roosevelt DWS (140 West 425 South)
- Salt Lake VA Medical Cntr. (500 Foothill Dr)
- SLCC ( 4600 South. Redwood Road)
- St. George (162 North 400 East)
- Tooele DWS Center (305 N Main St #100)



THE UTAH

# VETERANSVOICE

A PUBLICATION OF THE UTAH DEPARTMENT OF VETERANS & MILITARY AFFAIRS

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(801) 326-2372

**VETERANS.UTAH.GOV**

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## CONTACT INFORMATION

Utah Department of Veterans and Military Affairs  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2372

<https://veterans.utah.gov>

U.S. Department of Veterans Affairs  
Regional Benefits Office  
550 Foothill Drive, Suite 200  
Salt Lake City, Utah 84113  
1 (800) 827-1000

VA Salt Lake City Health Care System  
George E. Wahlen Veterans Affairs Medical Center  
500 Foothill Drive  
Salt Lake City, Utah 84113  
(801) 582-1565

<http://www.saltlakecity.va.gov>

American Legion Service Office  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2380

Disabled American Veterans (DAV)  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2375

Military Order of the Purple Heart (MOPH)  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2471

Veterans of Foreign Wars (VFW)  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2385

Employer Support of the Guard and Reserve  
12953 South Minuteman Drive  
Draper, Utah 84020  
(801) 432-4536

Utah National Guard  
Bart Davis, Transition Assistance  
12953 South Minuteman Drive  
Draper, Utah 84020  
(801) 432-4937

U.S. Department of Labor  
Veterans Employment and Training Service  
140 East 200 South, Suite 209  
Salt Lake City, Utah 84111  
(801) 524-5703